

17 JUN 2002

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**BARCLAYS**

***FirstCaribbean International Bank Limited: an amalgamation of Barclays Bank PLC Caribbean & Bahamas business and Canadian Imperial Bank of Commerce (CIBC) West India business.***

Jill Dann was part of the Programme team responsible for planning the integration of these two businesses to form FirstCaribbean International Bank. Jill led the Change Management Workstream from October 2001 until December 2001. During this period the team under her leadership:

- Commenced the design of the Culture of the new organisation
- Planned a Change Network covering 15 Caribbean countries
- Monitored and advised on Stakeholder Management throughout the two heritage organisations
- Worked closely with other workstreams, particularly:
  - Communications (internal & external)
  - Human Resource Development

Jill also provided Executive coaching to members of the two business' management and executive teams, and to other independent consultants working on the programme.

Although her time with the programme was limited, Jill added considerable value to creation of FirstCaribbean, helping to change attitudes of key people within the two heritage organisations.

  
**Robert Lane**  
**Human Resources Director**  
**Barclays Bank PLC**  
**Caribbean & Bahamas Region**  
**Executive Sponsor, FirstCaribbean Integration Programme**

**January 2002**